

# The Luddite Lounge

Episode 17 Transcript, 10/13/16

[www.ludditelounge.com/episode17](http://www.ludditelounge.com/episode17)

You're listening to The Luddite Lounge where we're serving up news, views and how-tos for the digital world we've all come to depend on—whether we like it or not!

This is Episode 17 of the Lounge and is another in the Five Five Tech series, where I discuss 5 items in 5 minutes. You can find show notes with related links at [ludditelounge.com/episode17](http://ludditelounge.com/episode17).

Let's get started!

**Number 1:** Ugh-grade alert! If you installed the Anniversary Update to your Windows 10 computer since it came out back in September, you may have experienced a variety of problems with each new update. One of the most recent ones I've heard about is a problem with the battery settings. A couple of friends got an update in the last couple of days that is preventing their battery from charging when the AC adapter is plugged in.

There may be multiple reasons for this, but I'm embedding a couple of YouTube clips in the show notes that have different fixes that have worked for a couple of people I know.

<https://www.youtube.com/watch?v=HFGfAKj0xFM>

<https://www.youtube.com/watch?v=gZRBbVuAwDk>

**Number 2:** Microsoft isn't the only company going strong with the ugh-grades these days. iPhone and iPad users who recently upgraded to iOS 10 have been freaking out because their email seems to have gone crazy. The problem is that Apple added some new threading options and, in doing so, changed the default behavior. You can go to Settings > Mail > Threading and change the options there to get your email back in order – pun totally intended. If you want a little more info, I've included a link to a blog post about this in the show notes.

<http://techforluddites.com/email-problems-ios-10/>

**Number 3:** Speaking of email threading, I also updated one of T4L's most popular posts on this topic to clarify something about using Gmail on a mobile device. If you use the Gmail app, you can't turn off Conversation View like you can in the desktop version of Gmail. But you can add your Gmail account to your default iOS or Android device's email app and then use its threading options to turn this feature on or off. Note that the options available will depend on a combination of the device and the operating system version. For example, my Samsung Galaxy S5 with Android 6 doesn't have a threading option at all. You can find a link to this blog post that also includes information about threading in Yahoo Mail and Outlook in the show notes.

<http://techforluddites.com/stop-the-email-threading-madness/>

**Number 4:** Yesterday, Amazon announced its new Amazon Music Unlimited service, which lets you stream tens of millions of songs from their digital catalog for a monthly fee. There are discounted options for Amazon Prime members and people who own one an Amazon Echo, Echo Dot, or Amazon Tap. You can find more information about this new service at [techforluddites.com/amu](http://techforluddites.com/amu).

<http://amzn.to/2dNPMjs>

<http://techforluddites.com/amu>

And finally...

**Number 5:** If you own a Galaxy Note 7 phone, I'm assuming-slash-hoping you're aware of the recall because the devices were spontaneously combusting. Unfortunately, even the replacement ones Samsung sent out that were supposedly fixed, were not, in fact, fixed. So you should definitely return any that you still have to the company, who has decided to stop manufacturing them altogether.

As part of its damage control efforts, Samsung is also offering people who return their Note 7s a \$100 credit against their phone bill, IF they buy another Samsung product, like a Galaxy phone. Now, I wouldn't blame anybody for refusing this offer and swearing off Samsung for all eternity. After all, I once wrote a quite lengthy rant about why I would never buy an ASUS computer because of how they handled a broken key. But even if that's the case, and you just decide you want a refund or a different type of phone, Samsung will give you a \$25 credit for returning the phone.

For what it's worth, I've had three Galaxy phones – the original S, the S3, and now the S5 and have liked all of them, although the reason I no longer use the S3 is because it did suddenly die on me. So there's that...

A link to the instructions on how to get your credit is in the show notes.

<http://www.samsung.com/us/note7recall/?CID=AFL-hq-mul-0813-11000170>

<http://www.theverge.com/2016/10/13/13267674/samsung-note-7-refund-exchange-official>

<http://techforluddites.com/dont-buy-an-asus-computer/>

And that's it for this episode of The Luddite Lounge. Again, you can find the show notes at [ludditelounge.com/episode17](http://ludditelounge.com/episode17).

Thanks for listening! Until next time...